

ARINCDirectSM

Flight support services



ARINCDirectSM: Best-in-class just got better

A single source for your flight support solutions

Rockwell Collins' ARINCDirectSM flight support services offer you a single, comprehensive suite of services and support for streamlined, efficient business aviation travel. From takeoff to landing, and everything in between. Across the country and around the globe. All delivered by the innovative aviation industry leader for more than 80 years.

Our ARINCDirect flight support services offering is the industry-leading solution for best-in-class flight planning, international trip support, cabin connectivity and flight operations management.

Intuitive flight planning

Our desktop and mobile flight support service applications allow you to create and file electronic flight plans anywhere worldwide, using aircraft performance data and the latest atmospheric forecasts for more precise fuel burns and time calculations. Running flight plans, checking weight and balance, tracking flights, monitoring weather conditions and managing fuel costs via our tankering functionality are just some of the features offered by our service.

With our intuitive ARINCDirect iPad[®] app, accessing and updating your flight plan is always at your fingertips. Plans completed on the ground are automatically synchronized for use on the flight deck. The most recent and up-to-date weather information and flight plans are just a touch away. All of your company documents are fully integrated with an enhanced PDF viewer. Annotations to your charts or flight plans are instantly shared with your co-pilot or dispatcher.



Award-winning international trip support

When your international travel plans are complex, it's essential that every detail is managed properly – even in the face of unplanned events. Our trusted international trip support team – with more than 35 years of experience providing extraordinary service around the globe – can help you meet and exceed your passengers' expectations at every turn.

Pre-trip work, from ground handling, customs and flight planning to fuel arrangements, overflight permits and APIS waivers. Inflight NOTAM monitoring, flight following, tailored flight and weather briefs and security alerts are on hand upon landing, as are trained and trusted onsite agents. Throughout each phase of flight, our dedicated operations team and airport service providers will provide exemplary levels of service and attention.

Our fully-integrated system allows you to submit international trip requests directly from your ARINCDirect Flight Operations System (FOS[®]), monitor the status of those requests and aggregate all trip expenses. From over flight permits to ground transportation, your international trip requirements will be seamlessly managed.



Efficient and flexible Flight Operations System (FOS®)

Our industry-leading ARINCDirect Flight Operations System (FOS) streamlines your flight operations, no matter how demanding or complex, to bring you unparalleled speed, functionality and ease of use. FOS gathers all the information you require in one place with a rich array of features and no redundant data entry – saving you time and effort while enabling you to cut costs and serve your customers more effectively.

Features include aircraft scheduling, crew scheduling, scheduler's toolkit, charter quotes, training, flight logs and report writing. And because ARINCDirect FOS is integrated with flight planning and international trip support tools, we provide transparency and seamless integration between operations, cabin and aircraft, increasing predictability of operation, enhancing efficiency and reducing costs.

Our mobile application takes the power of ARINCDirect FOS to your mobile phone or iPad. Manage every detail, pre-flight to post-flight. FOS mobile provides the flexibility you need for maximum efficiency and responsiveness to customers and crews. Easily access, modify and distribute information wherever you are.

Seamless cabin connectivity

In-flight connectivity is no longer a nice-to-have. Passengers today are demanding access to real-time information no matter where they go. That's why Rockwell Collins – the originator of high frequency data link – offers you a breadth of cabin connectivity options and applications to meet your phone, fax, voice and data needs, utilizing Inmarsat, Iridium and ViaSat Mobile Broadband.

Our latest service offering, Inmarsat's new Jet ConneX (JX) service, promises the best prices, higher speeds, greater bandwidth and truly global coverage.

Getting connected is only the start. To maximize your flight experience, we offer a variety of value-added services – from acceleration and compression to content filtering.

Flight support services training

Rockwell Collins offers a variety of training options to familiarize you with our comprehensive flight support services.

Attend one of our free one-day regional training sessions and receive a thorough operational review of the ARINCDirect website as well as a detailed overview of our iPad application. Additional topics include the FlightRisk Safety Management System (SMS) tool and CPDLC/FANS training.

ARINCDirect FOS users can learn about the newest enhancements by attending a free monthly webinar. For more in-depth training, attend one of our three-day FOS classes at our Houston, Texas facility. Sessions are designed for beginner and intermediate users as well as those wishing to enhance their Crystal reporting skills.

About Rockwell Collins

Rockwell Collins is a pioneer in the development and deployment of innovative communication and aviation electronic solutions for commercial and government applications. Our comprehensive ARINCDirect suite of flight support services brings together best-in-class flight planning, international trip support, cabin connectivity and flight operations management.

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