

Corporate Aircraft Service Program (CASPSM)

Elite



CASP Elite discounts

- › \$2,500 discount off ARINCDirectSM International Trip Support
- › 10 percent discount off service bulletin upgrades
- › \$5,000 discount off purchase of new Rockwell Collins equipment

Your aircraft's single source for the highest level of care.

As one of your most significant investments, your aircraft is a key part of conducting business. You count on its availability throughout a service life that, when maximized, will reward you with high performance and asset value.

The Corporate Aircraft Service Program (CASPSM) Elite from Rockwell Collins can help keep your investment going strong. With CASP Elite, you turn over the maintenance and service for your onboard avionics and cabin entertainment equipment to a single source that is backed by the industry's most reliable support network.

As a CASP Elite customer, you get special privileges, including: priority on exchange/rental/repair services; and comprehensive reliability upgrades.

You also get budget predictability. With consolidated annual billing based on a forecast of your annual operating hours, CASP Elite eliminates the guesswork from your maintenance and service expenses. And while you're raising your aircraft's dispatchability, you'll be enhancing its value. A CASP-serviced aircraft carries the reputation of a well-maintained aircraft.

It's no wonder CASP has a customer renewal rate of 90 percent. When you fly with CASP Elite, you fly with confidence.

KEY FEATURES

- › Unlimited rental/exchange – Rockwell Collins either ships you a part to use until your part is repaired or exchanges
- › No-charge troubleshooters/returns
- › Reliability service bulletins – parts are upgraded to incorporate the latest reliability enhancements

- › Rockwell Collins customer service engineer provides on-site support
- › No-charge equipment removal and refit labor
- › No charge for “no fault found” events
- › FMC/MDC battery replacements
- › RVSM recertification labor
- › Parts ship in four hours
- › Comprehensive system performance upgrade incentive
- › Advanced service bulletin notification available 2016
- › International shipping coverage
- › Flight Management System navigation and situational awareness database updates

**Rockwell
Collins**

Building trust every day

KEY BENEFITS

- › Highest priority service
- › Higher aircraft dispatchability
- › Predictable budget
- › Full program portability with aircraft sale
- › Improved aircraft resale value

COMPONENT REPAIRS WITH COMPREHENSIVE RELIABILITY UPGRADES

Our extensive expertise in component repairs can minimize downtime and ensure that your aircraft is back in service as soon as possible. Component repairs and no-fault-found removals of avionics or cabin entertainment equipment on your aircraft are covered within your annual CASP Elite subscription. In addition, the CASP Elite reliability improvements provide a cost-effective, long-term solution to minimize cost of ownership by maximizing service life.

DATABASE UPDATES

Your CASP Elite subscription provides you with database updates for the Flight Management System (FMS), Terrain Avoidance Warning System (TAWS), Integrated Flight Information System (IFIS) and Synthetic Vision System (SVS).

ON-SITE SUPPORT

CASP Elite customers receive on-site customer support if needed.

REMOVAL AND REFIT

Our extensive dealer network has maintenance and service facilities at many of the locations used by our customers. These on-site dealers/representatives can provide specialized assistance to remove defective components and refit a replacement component into your aircraft. This service is at no additional cost when you use an approved Rockwell Collins dealer.

ONE-STOP SHOP FOR ALL YOUR FLIGHT SUPPORT SERVICES

As a CASP Elite customer, you have the opportunity to add ARINC Direct flight support services such as: International Trip Support; Flight Planning and Weather; Cabin Communications; and Flight Operations System (FOS®). With CASP Elite, you now have access to the most comprehensive suite of flight support services in the world.



INTERESTED?

Contact our CASP Elite representatives at 800.713.7693, outside the United States at +1.319.295.4361 or email us at casp@rockwellcollins.com. You can also contact us through our website at www.rockwellcollins.com, Service and Support tab.

When requesting a quote, simply provide:

- › Contact information
- › Aircraft type and serial number
- › Forecast annual operating hours

A CASP representative will prepare a fixed price quotation and contract ready for signature.

Building trust every day.

Rockwell Collins delivers smart communication and aviation electronic solutions to customers worldwide. Backed by a global network of service and support, we stand committed to putting technology and practical innovation to work for you whenever and wherever you need us. In this way, working together, we build trust. Every day.

For more information, contact:

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